Our Mission Statement

The mission of The Arc Muskegon is to provide advocacy, education and support services to people with intellectual and developmental disabilities and their families, and actively support their inclusion, equality and participation in their community.

The Arc Muskegon hosted the 2nd annual Spring into Action Conference. Representative Payee Services expanded to include 93 clients. Legacy Planning through the Muskegon County Senior Millage continues and more plans have been developed for seniors who have children with intellectual and/or developmental disabilities. The Arc Muskegon hosted various seminars throughout the year to educate the public, families, etc. on the importance of advocacy.

The Arc Muskegon continues to work on the new strategic plan that involves board members, staff, volunteers, Arc membership and stakeholders. Outcomes included a review of our current programs and services, our mission statement, current capacity and all with an emphasis on growth and increased awareness of The Arc Muskegon.

Who We Served in 2019

Advocacy Services now include special education advocacy, Consumer Voice Part 2 self-advocacy program, and awareness and public policy initiatives. Together 115 were served in 2019. In addition, through our social media, active website and E-News, approximately 10,200 interfaced with The Arc Muskegon.

Family Support Services now include parent, professional and consumer support, specialized information & referral, membership activities, seminar attendees and Legacy Planning. Together there were approximately 1,750 served in 2019.

Financial Services include Representative Payee and Pooled Trust services. Together there were 109 people served on a monthly basis.

From the Numbers

(Based on 116 served thru Consumer Voice and Rep. Payee)

53% Female 74% Caucasian  
47% Male 23% African American  
2% Native American 1% Asian  
Age 0-9 0%  
Age 10-19 1%  
Age 20-30 14%  
Age 31-54 37%  
Age 55-64 22%  
Age 65+ 26%

Self-Advocacy
**Highlights**
New Strategic Plan • Progress with Muskegon County Intellectual/Developmental Disability Consortium initiatives • 26th Annual Arc Open • Mercy Health Town Hall Meeting • Pioneer Resources Silver Membership

**Membership**
*
Membership does matter! Annual membership support is critical to our local, state and national advocacy efforts. As of December 31, 2019 our total was 108 members at various levels. Our members join over 140,000 nationwide who support equality and true inclusion for children and adults with intellectual and or developmental disabilities and their families across the country.

**2019 Operating Revenue & Expenditures**
(Unaudited figures)

<table>
<thead>
<tr>
<th>Total Revenue</th>
<th>$239,128</th>
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<tbody>
<tr>
<td>Events/Contributions</td>
<td></td>
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<tr>
<td>United Way of the Lakeshore/other UW</td>
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<td>HealthWest</td>
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<td>The Arc Michigan</td>
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<tr>
<td>Grants/Other</td>
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<tr>
<td>Arc Membership</td>
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<tr>
<td>Financial Services</td>
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</tbody>
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<table>
<thead>
<tr>
<th>Total Expenditures</th>
<th>$235,311</th>
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<tbody>
<tr>
<td>Programs &amp; Services</td>
<td></td>
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<tr>
<td>Program Development, Management, Marketing &amp; Fringe</td>
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<tr>
<td>Operations</td>
<td></td>
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<tr>
<td>Fundraising</td>
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<tr>
<td>Professional Affiliations</td>
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<td>Financial Assistance to others</td>
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**Staff & Board of Directors**
Brenda McCarthy Wiener, President
Tim Michalski, Treasurer
Emily Michalski, Director
Lori Gomez Payne, Director
Margaret O’Toole, Executive Director
Janis Milliron, Administrative Assistant
Allison Revell, Special Projects Coordinator
Kim Harner, Representative Payee Coordinator
Karen Gardner, Special Education Advocate
Sue Luhman, Special Education Advocate
Maureen Johnson, Special Education Advocate
Judy Geyer, Independent Facilitator
Jim Mikesell II, Vice President
Mari Ruberto, Secretary
Myra Dutton, Director
Matt Mills, Director

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